

Sarah Davidson

From: INGRAM, Annie (NHS GRAMPIAN) **CAT E**
Sent: 12 September 2018 17:56
To: Gillies, Tracey
Subject: FW: Enquiries re Neurosurgery

Importance: High
Sensitivity: Confidential

Just to keep you in our loop – thanks for the clarification and Audrey's details.

A

Dr Annie Ingram
Director of Workforce, NHS Grampian & Orkney
Assistant Chief Executive, NHS Tayside

CAT E
CAT E

From: INGRAM, Annie (NHS GRAMPIAN)
Sent: 12 September 2018 17:55
To: STONEBRIDGE, Peter (NHS TAYSIDE)
Cc: WIGGIN, Lorna (NHS TAYSIDE); MOSS, Alison (NHS TAYSIDE); DUNNING, Margaret E (NHS TAYSIDE); LOWRY, Sarah (NHS TAYSIDE); TAYSIDE, Chiefexec (NHS TAYSIDE); DUNCAN, Jane (NHS TAYSIDE); JORDAN, Lee (NHS TAYSIDE); PASSWAY, Tracey (NHS TAYSIDE); SMITH, Christopher (NHS TAYSIDE)
Subject: RE: Enquiries re Neurosurgery
Importance: High
Sensitivity: Confidential

Hi there

Further to the recent enquiries regarding neurosurgery, the Chief Executive has confirmed that NHS Tayside needs to ensure that there is organisation-wide learning from this case. To that end he has asked Miss Tracey Gillies, Executive Medical Director of NHS Lothian to review the process and decision making in this case to determine if there are improvements that we could make going forward and if there is learning for the Board.

In a short meeting this morning with Peter Stonebridge, Lorna Wiggin and Alison Moss, I confirmed Malcolm's that Malcolm has asked me to coordinate our response and we agreed the following:

Peter would speak with Lee Jordan to oversee the timeline being prepared by Tracey Passway, linking with the work previously undertaken by Audrey warden and David Mowle; with the complaints and legal claims team, and with Christopher Smith, in relation to HR matters; to develop a full description of events, including the patient complaints, trigger points, key decisions made and the circumstances of Prof Eljamel's suspension and retirement. This should provide a complete timeline and is required by the end of October 2018.

In relation to any new complaints, we agreed that Alison's team would check whether these are actually new, whether they are currently in a litigation pathway, or whether they have previously been dealt with. If

they appear new, these will be passed to Audrey to check and if it appears a new case, Audrey in discussion with David will identify a neurosurgeon to review. Alison will update the information for her team and if there are any approaches made to the Board, the patient/complainant will be directed to an email address/ dedicated telephone line.

Jane – we wondered whether we needed to have some comms lines in case we were asked what action the Board was taking. I thought something along the lines of: ‘The Chief Executive has commissioned an independent Review of the matters identified in the case relating to Professor Eljamel to ensure that NHS Tayside can be assured that the lessons learned have been translated into improved practice.’

A

Dr Annie Ingram
Director of Workforce, NHS Grampian & Orkney
Assistant Chief Executive, NHS Tayside

CAT E (Grampian)

CAT E (Tayside)